

# Edgemont Group

LEAFWERX FULL SPEC

## **Edgemont Group - Return Policy & Process for Retail Partners Effective Date 1-1-2021**

### **Our Guarantee:**

Our products are guaranteed to be reliable, consistent, and delightful for your customers. We will return & refund any product that doesn't meet this guarantee within 90 days of delivery to the store.

### **I. Refunds & Returns Policy**

#### **A. Products that fit the following four criteria are eligible for refund:**

1. Defective due to Edgemont Group, or returned by customers for dissatisfaction
2. Submitted for return **within 90 Days** of original delivery
3. Physically received at Edgemont Group **within 100 Days** of original delivery
4. Submitted for return & reimbursement with all required info on [leafwerx.com/resources](http://leafwerx.com/resources)

#### **B. Products that fit the following criteria will be accepted for destruction, but not refund:**

1. Damaged while in possession of the retailer, not able to be sold to customers per LCB requirements
2. Submitted for return **outside 90 days** of original delivery date
3. Physically received at Edgemont Group **outside 100 Days** of original delivery
4. Returned without being submitted on [leafwerx.com/resources](http://leafwerx.com/resources)

### **II. Reimbursements - Procedure:**

#### **A. Retailers must fill-out and submit the return form on [Leafwerx.com/resources](http://Leafwerx.com/resources) for all products to be returned. Key information for these returns is below.**

1. **Retailer name**
2. **Retailer license number**
3. **The SKU number** of the product. (the alphanumeric number on the product label)
4. **Quantity per SKU**
5. **Reason For Return**

#### **B. At this time, the retailer can manifest the item for return using the driver info supplied on [Leafwerx.com/resources](http://Leafwerx.com/resources) for an upcoming Edgemont Group delivery date. Retailers should select <http://leafwerx.com/resources> the delivery driver that most frequently delivers to them. If there is a driver change or vehicle change, Edgemont Group will notify the retailer so they can adjust their manifest as needed.**

#### **C. Upon receipt of the aforementioned items at the Edgemont Group facilities, refund eligibility will be confirmed based on the four reimbursement criteria.**

#### **D. Once refund eligibility is confirmed, Edgemont Group will email the retailer indicating the return has been fully processed, and communicate the full eligible refund amount.**

#### **E. Edgemont Group will send a refund check to the retailer for the eligible refund amount.**

#### **F. The full process of auditing returns for refund eligibility and sending refund checks will occur **30-60 days** within the product being received at Edgemont Group.**

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### III. Policy Addendum - Cookies Products

1. All Cookies Concentrates and Cartridges **purchased after August 2, 2021, from Edgemont Group** are eligible for the Return and Reimbursement policy above.
2. The following notes apply to all Cookies Concentrates and Cartridges **purchased prior to August 2, 2021 from Minglewood..**
  - a. Cookies Concentrates and Cartridges bought prior to August 2, 2021 are not the responsibility of Edgemont Group.
  - b. Cookies Concentrates and Cartridges bought prior to August 2, 2021 are not eligible for return reimbursement from Edgemont Group.
  - c. Edgemont Group's pricing structure for Cookies Concentrates and Cartridges sold after August 2, 2021 will not be retroactively applied to products sold prior to August 2, 2021
  - d. For Cookies Concentrates and Cartridges bought prior to August 2, 2021 that are not defective, but have not sold, we recommend a retail price markdown to drive sales of these products to end customers and open up shelf space for the new Cookies cartridges and concentrates at new pricing sold after August 2, 2021.
  - e. All Cookies Flower & Pre-roll products are not the responsibility of Edgemont Group. Any Returns and Reimbursement questions should be directed to Minglewood Brands for items sold prior to June 1, 2021, and to PowerPact for items sold after June 1, 2021.

### 1. Driver information for Returns

Licensee Name: <b>Edgemont Group dba Leafwerx</b> Licensee Address: <b>349 URBAN INDUSTRIAL WAY EAST WENATCHEE, WA 988029272</b> License #: <b>424980</b>		
<b>Driver A - Triton</b> Transporter Name: <b>Triton Holsinger</b> Transporter DOB: <b>06/19/1987</b> Vehicle Color: <b>2005 Silver</b> Vehicle Make: <b>Subaru</b> Vehicle Model: <b>Outback</b> Vehicle License Plate #: <b>a2505348</b> VIN: <b>4S4BP61C757349585</b>	<b>Driver B - Devin</b> Transporter Name: <b>Devin Mangrum</b> Transporter DOB: <b>07/30/1991</b> Vehicle Color: <b>Green</b> Vehicle Make: <b>Subaru</b> Vehicle Model: <b>Outback</b> Vehicle License Plate #: <b>a2478297</b> VIN: <b>4S4BP61C657305318</b>	<b>For Third Party Delivery &amp; Pickups, select one of the following:</b> CANNABEES LOGISTICS LLC SASQUATCH LOGISTICS